

Social Media Community Guidelines

Immigration New Zealand uses social media to connect with you. We share the latest information and updates on our services, and we welcome your feedback.

Immigration New Zealand social media pages are maintained and monitored by Immigration New Zealand, part of the Ministry of Business, Innovation & Employment. These community guidelines are designed to create a safe and respectful environment on our social media pages to nurture and encourage 2-way conversations in an appropriate manner.

BE RESPECTFUL

Please use common courtesy and do not make comments that contain offensive, profane, defamatory, threatening language or which are otherwise inappropriate in a public forum. These comments will be removed in accordance with the [Harmful Digital Communications Act 2015](#).

STAY ON TOPIC

Your comments or posts must stay on topic to the subject being discussed. This means that we may remove comments or posts that are irrelevant to the conversation or that could be considered spam.

PROTECT YOUR PRIVACY

Avoid making comments or posts that contain personal, identifying, or confidential information. Information such as your address, phone number, email or password etc may be removed.

Immigration New Zealand reserves the right to:

- determine what constitutes inappropriate content,
- hide or remove inappropriate content, and
- ban users from our social media communities.

We may delete posts/comments which are:

- racist, sexist, homophobic or other forms of hate-speech
- potentially defamatory
- spam, or contains:
- offensive language, abuse or threats
- off-topic or irrelevant information to the thread of conversation
- unsolicited personal or commercial solicitations or advertising
- nudity, pornography or child abuse
- excessive violence
- content that is illegal, gives instructions for illegal activity or advocates illegal activities.

OPINIONS

The opinions expressed by users on Immigration New Zealand social media pages are theirs alone and do not represent Immigration New Zealand.

DISCLAIMER

The Ministry of Business Innovation & Employment does not accept any responsibility or liability to you for any direct or indirect losses or damage of any kind arising from use of this page. This includes any action taken as a result of having read, any part or all of, the information on this page. Without limiting the above, you are advised that Information provided is not professional or legal advice. Specific advice should be sought from qualified professionals prior to relying on any information received at this page.

We may choose to retweet, @mention, or post information by other organisations and/or individuals for the interest and information of our followers. However, we do not endorse or guarantee the accuracy of this information.

At times people employed by us may engage in forums on LinkedIn and other online channels. Any opinions or views expressed on these forums belong to the individual staff member. Our staff acting in an official capacity will identify themselves along with their position within the organisation, and state that they are representing the Ministry.

HOW TO REPORT

If you suspect someone is involved in fraudulent immigration activity, you can report the offence anonymously here: <https://www.immigration.govt.nz/about-us/contact/report-fraud>

If you or someone you know is being exploited by their employer, you can anonymously report the offence here: <https://reportmigrantexploitation.employment.govt.nz>

CONTACT US

If you have any concerns regarding our use of social media, please email marketinginz@mbie.govt.nz

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